

Bellevue Animal Hospital Financial Policy

At the Bellevue Animal Hospital we strive to provide timely, quality veterinary care for our patients. We can continue to offer such care and maintain a well-equipped, properly staffed facility only if we receive prompt payment for our services and products.

Having a pet is a special privilege. With that privilege comes the financial responsibility of providing quality preventative, medical & surgical care for your pet. With that in mind, please read the following financial policy.

Full payment is due when services are rendered or inventory items are dispensed. We accept Cash, Personal Checks, Citi HealthCard, Visa, MasterCard, and Discover. It is illegal to write a check on an account with insufficient funds available. A fee of \$25 will be due immediately for all returned checks and the privilege of writing a check may be revoked.

If you request a payment plan because you are unable to pay your bill, we will process a Citi HealthCard application for you. Citi HealthCard is a medical credit line which provides full payment for veterinary care for eligible clients and accepts monthly payments until the balance is paid in full.

Doctors may require a deposit of at least 50% of an estimate upon admission of a pet for non-routine procedures or surgeries and critical medical cases. This will be decided on a case-by-case basis. The remaining balance will be due the day the pet is discharged.

Our doctors or technicians will provide you with an estimate of charges for surgeries and medical admissions. You may also request an estimate for routine care such as vaccines, heartworm protection and intestinal parasite control before services are rendered. If you are unable to pay for all recommended services and inventory items, the doctor can help you decide which are most important for your pet that day & which can wait until you are able to provide payment.

If you are concerned about your financial ability to care for your pet, we strongly recommend you consider a pet insurance policy.

Thank you for your cooperation.

Joseph Hayes

Practice Manager of the Bellevue Animal Hospital

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